

Iowa DPH and DHS Alignment Assessment

Connection Points Report

August 30, 2021

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The **Connection Points Report** will be used as a **first step** toward identifying recommendations and options for strengthening alignment between IDPH and DHS to promote healthy behaviors and improve the lives of Iowans. Recommendations and options will be detailed in a preliminary change package. IDPH and DHS staff as well as external stakeholders will have opportunities in the Fall of 2021 to review, discuss, and provide feedback before a change package is finalized.

BACKGROUND AND PURPOSE

Through a comprehensive Health and Human Services Alignment Assessment, the state of Iowa is identifying opportunities for greater alignment across public health and human service programs, practices and policies.

This Connection Point Report maps places where closer alignment of work between the departments of Public Health (IDPH) and Human Services (DHS) may have material benefits to Iowans. A connection point may exist where programs, people we serve, service entry points, and/or service delivery points are common to or complementary between IDPH and DHS.

Mapping these connections is an initial step toward identifying and prioritizing specific opportunities to:

- Align programs, practices and policies to improve delivery of services, rebalance the system toward more “upstream” interventions and supports, and effectively leverage available funding sources.
- Establish a “no wrong door policy” providing comprehensive and seamless access to the array of services and supports available to those in need.
- Create an organizational structure that optimizes delivery of services, supports efficiency and ease of work for staff, and more seamlessly connects the Departments’ programs and services with community and other available resources.

Additional connection points will be explored during subsequent steps in the process. Additional information about the alignment assessment process can be found in the [Project Plan](#), which provides an overview of the project framework, including tasks and timeframes.

SCOPE AND APPROACH

This report is organized around categories of shared IDPH and DHS program goals that emerged from a comprehensive inventory of programs and services across the two departments. Connection points for each category identify common areas between the departments’ programs and services, service entry and delivery points, or target populations.

In each category, a table lists related services and programs. These tables are not intended to be exhaustive of each individual service or program offered. Rather, they summarize the types of services provided for each given category. This snapshot of related programs and services serves as a beginning point for identifying connections between departments to explore further and more fully.

Each category also identifies current and potential external stakeholders, whose work connects with IDPH and DHS program goals and delivery of services. These stakeholders include other government agencies, advocacy organizations, professional associations, workgroups, educational institutions, and provider organizations.

This Connection Point Report focuses on commonalities and complements between programs and services across IDPH and DHS. While not included in this report, close consideration will be given throughout the alignment assessment project for opportunities to enhance the application of regulatory responsibilities and administrative resources. These could include, but are not limited to funding and grants management, data and technology, and physical assets.

Selected public health activities housed within the IDPH are excluded from the alignment assessment and Connection Point Report due to the nature of their work and limited commonality with DHS operations and populations:

- Professional Licensure Boards
- Health Statistics (vital records/statistics)
- Medical Cannabidiol
- Infectious Disease
- Acute Disease Prevention
- Emergency Response and Environmental Health

While every attempt has been made to make this inventory as comprehensive as possible, due to the broad and fluid nature of the work across public health and human services it is possible that certain programs and services do not appear explicitly in this report. An array of joint IDPH-DHS change teams is using the Connection Points Report as a starting point for “deep dive” discussions of how the two Departments might align their work more closely, and as part of this “deep dive” process change team members have the opportunity to identify additional programs and services to be considered as part of their discussions. Areas of work currently targeted for these discussions include Adult Protective Services, Aging, Behavioral Health, Child Protective Services, Child Care, Early Childhood, Family Support, Food and Nutrition, Health Promotion, and Maternal Health. If, however, upon review of this report you feel strongly that a program or service that needs to be taken into consideration as this alignment assessment effort progresses may be at risk of being omitted, please use the [contact us](#) page of the alignment assessment’s website to let us know.

EXECUTIVE SUMMARY

The tables below summarize the categories used in this report and the connections identified. Several major programs and services appear more than once in the connection points detailed in this report. For example, programs like Medicaid and the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) are large multi-purpose programs with common service populations.

Category	Description
Behavioral Health	<i>Helping lowans prevent, screen for, and treat issues stemming from substance misuse, mental health, disabilities, HIV/AIDS, and violence</i>
Child & Family Support	<i>Supporting the immediate needs of children and families to promote safety and well-being</i>
Chronic Disease	<i>Helping lowans prevent, screen for, and manage chronic diseases</i>
Food & Nutrition	<i>Assistance to lowans with low income facing food insecurity</i>
Maternal & Infant Health	<i>Resources and assistance for lowans who are pregnant or recently gave birth and their newborns</i>
Self-Sufficiency	<i>Helping families build towards long-term success and stability</i>
Vulnerable & Special Populations	<i>Support for specific populations identified as at-risk for economic insecurity or poor health outcomes</i>

Connections

- IDPH and DHS contract with the same providers for different services
- lowans receive IDPH and DHS services through the same access point
- IDPH and DHS both offer educational resources for similar topics
- IDPH and DHS both offer support to providers for similar topics
- IDPH and DHS both connect lowans to providers for similar services

Connections

- IDPH and DHS offer services for the same population at different points in a continuum, offering opportunities to enrich “upstream” prevention
- DHS funds programs and services that IDPH implements
- IDPH and DHS separately collect data around the same population

ACCESS POINTS

The table below details entry and delivery points where lowans can access the programs or services detailed in this report. Entry points include locations or resources where lowans can be enrolled in, screened for, or connected to programs and services. Delivery points include locations where lowans can receive those services.

Department	Entry Point	Delivery Point
IDPH	<ul style="list-style-type: none"> • Hawki Outreach Program • Healthy Opportunity for Parents to Experience Success (HOPES) Program • Healthy Families Line • Iowa Family Support Network coordinated intake • Provider Services Line • Resettlement agencies • TEEN Line • Title V clinics • Women, Infants, and Children (WIC) Clinics • Your Life Iowa Hotline/Website 	<ul style="list-style-type: none"> • Iowa Provider Network (IPN) • Local Public Health Agencies • Medical Service Organizations • Title V clinics • WIC Clinic • WIC Vendors
Shared	<ul style="list-style-type: none"> • 211 • Community Health Centers • Community-Based Organizations • Iowa Food Assistance Hotline • Lifelong Links • Medical Providers • Schools • Service Providers 	<ul style="list-style-type: none"> • Community Health Centers • Community-Based Organizations • Farmers Markets • Community Service Providers • Federally Qualified Health Centers • Food Banks • Home care services • Home visiting programs • Iowa Nutrition Network delivery points • Health Care Providers (including physicians, dentists, eye doctors, etc....) • Licensed substance use disorder treatment agencies • Rural Health Clinics • Schools/Universities
DHS	<ul style="list-style-type: none"> • Child Welfare System • DHS Benefits Portal • Field Operations/Local DHS Offices • Health Risk Assessment • Home- and Community-Based Services 	<ul style="list-style-type: none"> • Boys State Training School • Glenwood Resource Center • Woodward Resource Center • Independence Mental Health Institute • Cherokee Mental Health Institute

Department	Entry Point	Delivery Point
	(HCBS) Medicaid Waivers <ul style="list-style-type: none"> • Income Maintenance • Juvenile Justice System • MCO Managed Care Organization (MCO) Care Coordination • Out of home placement for children • Refugee Services • Supplemental Nutrition Assistance Program (SNAP) 	<ul style="list-style-type: none"> • Civil Commitment Unit for Sexual Offenders • Contracted provider agencies • MCO Utilization Case Management • Medical Clinics • State FPP Family Planning Clinics •

CONNECTION POINTS

1. BEHAVIORAL HEALTH

Helping lowans prevent, screen for, and treat issues stemming from substance misuse, mental health, disabilities, HIV/AIDS, and violence

Connection Points

- Both departments serve as a resource for educational information on a wide variety of behavioral health related information
- Community Mental Health programs administered by DHS serve many of the same families and individuals receiving substance use disorder (SUD) services provided through IDPH
- Both departments collect data related to service delivery for substance use and mental health
- Both departments provide aspects of services to treat individuals with co-occurring conditions
- IDPH works to connect individuals with traumatic brain injuries (TBI) and their families to services, while individuals with TBI qualify for services provided through DHS
- Both departments create programming to support the ability of people with disabilities to work and participate alongside their communities
- IDPH works to connect individuals with HIV/AIDS and their families to services, while individuals with HIV/AIDS qualify for services provided through DHS
- Both departments collect data related to abuse and domestic violence; IDPH uses this data to review violent deaths
- DHS delivers the training and investigates reports of child and dependent adult abuse, while IDPH requires health care providers to be mandatory abuse reporters
- Both departments provide a wide range of trainings and technical assistance to partner organizations
- Both departments provide behavioral health related grants to provider organizations
- Both entities provide funding to providers who conduct case management/care coordination
- Both departments hold contracts with many of the same vendors, creating duplication in contracting and oversight activities

Summary of Services

Department	Services	Related Programs
1.A Disability Services		
IDPH	<ul style="list-style-type: none"> • Collaborate with stakeholders to identify service gaps and link lowans to appropriate resources related to traumatic brain injury (TBI) • Conduct disability and TBI surveillance, data reporting, and outreach • Create informational awareness materials, educational resources, and policy recommendations related to TBI • Create and provide screening tools and educational resources related to TBI • Provide and support trainings and technical assistance to community partners on injury prevention, accessibility, disability inclusion, and person-centered practices • Provide funding to vendors to increase access to services and supports for individuals with TBI and their family members. • Serve as the lead state agency for TBI 	<ul style="list-style-type: none"> • Disability and Health Program • Inclusive Health and Wellness Initiative for lowans with Disabilities • Traumatic Brain Injury Program
DHS	<ul style="list-style-type: none"> • Operate resource centers as intermediate care facilities that provide full range of active treatment and habilitation services for people with disabilities • Provide additional benefit assistance not met by standard Supplemental Security Income (SSI) and Medicaid • Provide programming and resources to support employment of people with disabilities • Provide targeted case management to provide assistance navigating and accessing systems and services 	<ul style="list-style-type: none"> • HCBS Brain Injury Waiver • Increasing Employment for People with Disabilities • State Supplementary Assistance • Targeted Case Management
1.B HIV/AIDS		
IDPH	<ul style="list-style-type: none"> • Create and support prevention and education related activities • Provide care and support services 	<ul style="list-style-type: none"> • Prevention Program • Ryan White Part B Program
DHS	<ul style="list-style-type: none"> • Provide Home- and Community-Based Services (HCBS) waivers • Provide targeted case management to provide assistance navigating and accessing systems and services 	<ul style="list-style-type: none"> • HCBS Waiver • Targeted Case Management • Targeted Case Management

1.C Mental Health

IDPH	<ul style="list-style-type: none"> Operate suicide prevention hotline Serve as informational resource and connection to service providers for suicide prevention services 	<ul style="list-style-type: none"> Your Life Iowa
DHS	<ul style="list-style-type: none"> Contract with agencies providing assistance in obtaining screening and diagnostic treatment, medications, and co-occurring mental health and substance abuse treatment Partner with local community providers to provide disaster behavioral health response services Provide planning grant for Community Behavioral Health Clinics Provide short term psychiatric care at state mental health hospitals Serve as a statewide resource for information, referrals, community education, individual education, problem solving and system navigation for people or families experiencing Serious Mental Illness (SMI) and Serious Emotional Disturbance (SED) 	<ul style="list-style-type: none"> Disaster Behavioral Health Response Team In-Patient Office of Consumer Affairs PATH: Projects for Assistance in Transition from Homelessness

1.D Substance Use Disorder

IDPH	<ul style="list-style-type: none"> Collect and monitor primary prevention outcomes Collect individual-level data on SUD treatment Direct and monitor IDPH funded vendors to ensure compliance with grant expectations Establish and maintain system of care for substance use through a statewide, integrated network of services and providers Oversee and implement grant funded services for prevention, treatment, and recovery support services at the local level through contracts Provide education and training to community stakeholders through contracts Provide individual-level and population-level primary prevention services through contract Collect individual-level data on SUD treatment Provide primary substance misuse prevention services across the lifespan using prevention science and theory through contract Provide services that reduce substance abuse through evidence-based programs and early intervention services through contract 	<ul style="list-style-type: none"> Iowa Opioid State Targeted Response SBIRT Iowa SUD Treatment Program
DHS	<ul style="list-style-type: none"> Assist DHS staff and vendors with disseminating information and gathering feedback from clients of behavioral health services and systems in Iowa 	<ul style="list-style-type: none"> Office of Consumer Affairs PATH: Projects for

	<ul style="list-style-type: none"> • Contract with agencies providing assistance in obtaining screening and diagnostic treatment, medications, and co-occurring mental health and substance abuse treatment • Provide an advocacy voice to stakeholder groups throughout the state with the goal of promoting awareness of the concerns, perspectives and vision of persons and families with behavioral health recovery and disabilities challenges • Provide input on the development and implementation of policies and programs impacting behavioral health services and systems in Iowa • Cover SUD services for individuals enrolled in medical assistance programs or Medicaid 	Assistance in Transition from Homelessness
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1.E Violence

IDPH	<ul style="list-style-type: none"> • Collect data and review cases related to violent deaths and domestic abuse deaths • Develop protocols for health care providers and organizations on identifying and intervening with victims of domestic violence and sexual assault • Provide funding and support to state and local agencies and organizations on sexual violence prevention activities • Provide training and technical assistance to health care providers, and other professionals • Contract with child protective centers 	<ul style="list-style-type: none"> • Child Death Review Team • Iowa Domestic Abuse Death Review Panel • Sexual Violence Prevention • Violence Against Women – Health Care Response
DHS	<ul style="list-style-type: none"> • Collect and maintain data and registry related to child and dependent adult abuse • Serve as point of contact for child and dependent adult abuse reporting • Investigate reports of child and dependent adult abuse • Contract with child protective centers 	<ul style="list-style-type: none"> • Abuse Registry • Abuse Reporting • Adult Abuse

External Stakeholders

- Advisory Council for Brain Injury
- Autism Council
- Brain Injury Alliance of Iowa
- Business Community
- Civic and Volunteer Groups
- County Boards of Supervisors
- Department of Education
- Department of Public Safety
- Developmental Disabilities Council
- Drug Free Communities Grantee
- Elected County and City Officials
- IDPH Bureau of Substance Abuse Youth and Adult Committee
- Iowa Association of Community Providers
- Iowa Attorney General
- Iowa Boards (Medicine, Dental, Nursing,
- Local Boards of Health
- Local Public Health Agencies
- Media
- Mental Health and Disability Services (MHDS) Commission
- Mental Health Planning Council
- MHDS Employment Workgroup
- MHDS Regional CEOs
- Midwest High Intensity Drug Trafficking Area
- National Alliance on Mental Illness (NAMI)
- National Association of Chain Drug Stores (NACDS) & National Retail Federation
- Olmstead Consumer Task Force
- Pharmacy Groups-Iowa Pharmacy Association (IPA)
- School Districts

- Pharmacy)
- Iowa Consortium for Substance Abuse Research and Evaluation
- Iowa Council on Homelessness
- Iowa Department of Corrections
- Iowa Healthcare Collaborative
- Iowa Hospital Association
- Iowa Police Chiefs Association
- Iowa Primary Care Association
- Iowa State Sheriffs and Deputies Association
- Law Enforcement
- State and local legislators
- Substance Abuse Prevention Grantees
- Substance Abuse Treatment Providers
- The Governor's Office of Drug Control Policy
- University of Iowa Center for Disabilities and Development
- University of Iowa Injury Prevention Research Center
- US Attorney Healthcare Task Force
- Veteran Services

2. CHILD & FAMILY SUPPORT

Supporting the immediate needs of children and families to promote safety and well-being

Connection Points

- Both departments provide services to assist with enrollment into Hawki
- Both departments provide support to connect children to regular preventative health care services
- Both departments contract with providers of child welfare and medical services
- IDPH and DHS provide services to populations prior to and during involvement in child welfare services
- DHS contracts with IDPH to provide education and consultation for Child Care Consultants

Summary of Services

Dept	Services	Related Programs
IDPH	<ul style="list-style-type: none"> Oversee program and contracts for in home support services for infants and children Manage programs that encourage regular utilization of child preventative health and screening services Provide care coordination services to help families access regular health care check-ups for their children through medical and dental homes Operate program connecting children to preventative dental care Provide outreach to schools, faith-based organizations, medical and dental providers, and diverse populations for Hawki Support three toll free telephone lines providing information and referral services Administer youth-oriented sexual education programming Connect adolescents to SUD prevention and treatment services 	<ul style="list-style-type: none"> Children at Home Hawki Outreach program Healthy Families Line Iowa Child Vision Screening Program I-Smile Maternal, Infant, and Early Childhood Home Visiting (MIECHV) Program Personal Responsibility Education Program Provider Services Line Sexual Risk Avoidance Education Program Teen Line Provider Services Line
DHS	<ul style="list-style-type: none"> Directly and indirectly support the delivery of protective, case management, and basic support services and provider support services Facilitate complex service needs workgroups License and regulate child care centers and development homes Investigate safety and health risks at childcare settings 	<ul style="list-style-type: none"> Adoption Subsidy Boys State Training School Glenwood Resource Center Woodward Resource Center Independence Mental Health Institute

<ul style="list-style-type: none"> • Maintain eligibility and enrollment of health coverage programs for low-income children and families • Provide financial support to families with low income and families who adopt special needs children • Provide inpatient psychiatric services to children and adolescents • Support treatment services to children and families with disabilities and/or mental health needs • Provide intervention services for children and families at risk of or experiencing abuse • Serve as point of contact for child and dependent adult abuse reporting • Collect and maintain data and registry related to child and dependent adult abuse 	<ul style="list-style-type: none"> • Cherokee Mental Health Institute • Child Care Assistance • Child Support Recovery Unit • Children at Home • Family Support Subsidy • Field Operations • Hawki • Medicaid
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External Stakeholders

- Area Education Agencies
- Child Death Review Team
- Child Health Specialty Clinics
- Community Action Programs
- Community Partnerships for Protecting Children
- Department of Education
- DHS contracted agencies providing services to children and families in need of assistance
- Early Childhood Iowa
- Iowa Dental Association
- Iowa Dental Hygienists Association
- Local Boards of Health
- Local Public Health Agencies
- Managed Care Organizations
- MHDS Regions
- Oral Health Coalitions
- Pre-Ambulatory Health Plans
- Prevent Child Abuse Iowa
- Primary Care Professional Associations
- Schools

3. CHRONIC DISEASE

Helping Iowans prevent, screen for, and manage chronic diseases

Connection Points

- Both departments connect individuals with chronic disease to additional support services that address healthy eating and physical activity
- Both departments offer services where screenings can occur

Summary of Services

Dept	Services	Related Programs
IDPH	<ul style="list-style-type: none"> • Provide physical activity programs, education, and community partnerships • Provide services for chronic disease prevention, screening and management support including referral services and patient navigation (heart disease; cancer; cardiovascular; chronic lung disease; stroke; Alzheimer's; diabetes; kidney disease) • Provide verification of individual medical eligibility for Medicaid breast and cervical cancer prevention and treatment options. • Training to vendors to apply for Medicaid presumptive eligibility • Support partner implementation of the state cancer plan 	<ul style="list-style-type: none"> • Alzheimer's Disease and Related Dementia (ADRD) • Better Choices, Better Health • Care for Yourself - Breast Cancer, Cervical Cancer, Cardiovascular Screening • Comprehensive Cancer Control Program

	<ul style="list-style-type: none"> • Manage state certification/recertification for diabetes self-management support for Medicaid reimbursement • Provide HPV vaccination through contract • Provide information and promote tobacco cessation and colorectal cancer screening to members of the Sac and Fox Tribe of the Mississippi through contract • Provide technical assistance and funding to providers of preventative and chronic disease support services • Hold umbrella licenses that organizations can provide preventative and chronic disease support services through 	<ul style="list-style-type: none"> • Iowa get Screened for Colorectal Cancer • Iowa Heart Disease and Stroke Prevention
DHS	<ul style="list-style-type: none"> • Design and implement federal food assistance programs for Iowa • Provide health care services (Medicaid, Medicaid waivers, Children's Health Insurance Programs and Medicaid expansion program) 	<ul style="list-style-type: none"> • Buy. Eat. Live Healthy • Commodity Program • Iowa Health and Wellness Plan • Medicaid

External Stakeholders

- Alzheimer's Association
- American Cancer Society
- American Heart Association
- Area Agencies on Aging
- CHP Community
- Department on Aging
- Healthcare Providers/Healthcare systems
- Iowa Cancer Consortium
- Iowa Medical Society
- Iowa Primary Care Association
- Laboratories
- Local Boards of Health
- Local Parks and Recreation Departments
- Local Public Health Agencies
- Meskwaki Nation and Tribal Health Clinic
- State Federally Qualified Health Centers
- Universities
- Walk With Ease
- Weight Watchers
- Workplaces
- YMCA

4. FOOD & NUTRITION

Assistance to Iowans with low income facing food insecurity

Connection Points

- Both departments create and connect clients to educational resources related to food and nutrition
- IDPH implements, while DHS funds, school-based nutrition activities (SNAP-Ed)
- Both departments provide outreach to aging Iowans related to food assistance and nutritional education
- SNAP and WIC benefits both provided through Electronic Benefit Transfer (EBT)
- DHS and IDPH departments conduct eligibility activities for SNAP and WIC respectively

Summary of Services

Dept	Services	Related Programs
IDPH	<ul style="list-style-type: none"> • Administer WIC • Educate through partnerships and grants that promote a healthy eating and active living • Implement SNAP-Ed • Provide funding and technical assistance to increase healthy eating and physical activity 	<ul style="list-style-type: none"> • 5-2-1-0 Healthy Choices Count • Fresh Conversations • School grant program • Pick a Better Snack • SNAP-Ed • WIC

DHS	<ul style="list-style-type: none"> • Administer SNAP • Educate through partnerships and grants that promote a healthful diet • Provide funding and support for food assistance programs 	<ul style="list-style-type: none"> • Buy. Eat. Live Healthy • Commodity Program • SNAP
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External Stakeholders

- Community Action Agencies
- Department of Education
- Department on Aging
- FoodCorps
- Iowa Breastfeeding Coalition
- Iowa Council of Governments
- Iowa Farm to School Coalition
- Iowa Food Bank Association
- Iowa Grocer's Association
- Iowa Healthiest State Initiative
- Iowa Nutrition Network (SNAP-ED)
- Iowa State University Extension and Outreach
- Local Boards of Health
- Local Governments
- Local Public Health Agencies
- Metropolitan Planning Organization/ Regional Planning Association
- Schools
- WIC Approved Grocery Stores

5. MATERNAL & INFANT HEALTH

Resources and assistance for Iowans who are pregnant or recently gave birth and their newborns

Connection Points

- Both departments connect new mothers to medical providers for supportive services
- DHS funds, while IDPH implements, some maternal health related services
- Federal requirement for memorandum of understanding between the IDPH-administered Maternal and Child Health Services Title V Block Grant and the DHS-administered Title XIX Medicaid program
- Local Maternal and Child Health Services Title V IDPH vendors receive approval as a maternal health center provider type for Medicaid
- Iowa Maternal Health Task Force is administered through Medicaid with support from IDPH
- Breast pumps provided through both WIC and Medicaid Managed Care Organizations (MCOs)
- Medicaid risk assessment is performed by both the MCOs and Title V agencies

Summary of Services

Dept	Services	Related Programs
IDPH	<ul style="list-style-type: none"> • Administer WIC • Create reports on barriers and opportunities to improve prenatal care and maternal health outcomes • Provide resources and infrastructure for providers of maternal health services, home visitation/family support (targets a percentage of enrollments as prenatal), support services, and educational resources • Provide increased reimbursement for higher level facilities for Medicaid through Regional Levels of Perinatal Care • Support and monitor vendors who operate local maternal health clinics • Support tobacco control programming including special initiatives to reach high risk 	<ul style="list-style-type: none"> • Child Death Review Team • Healthy Opportunities for Parents to Experience Success (HOPES) home visiting • Iowa Barriers to Prenatal Care project • Iowa Family Support Network • Maternal Mortality Review Committee • Maternal, Child & Adolescent Health Dental (I-Smile) • Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program • Pregnancy Risk Assessment Monitoring System (PRAMS) • Regional Levels of Perinatal Care • Title V Maternal Health Program • Tobacco Use Prevention and Control Commission

	populations including pregnant women (nicotine replacement and Quitline activities)	<ul style="list-style-type: none"> WIC
DHS	<ul style="list-style-type: none"> Provide cash assistance to new mothers Provide limited insurance coverage for family planning services for women ages 12-54 or women who have given birth in the past year Provide health care coverage for pregnant women and newborns 	<ul style="list-style-type: none"> Early Childhood Iowa Family Investment Program Family Planning Program Medicaid and Hawki

External Stakeholders

- Birthing hospitals
- Community Action Organizations
- Department of Education
- Iowa Family Support Network
- Iowa Medical Society
- Local Boards of Health
- Local Public Health Agencies
- March of Dimes
- Medical Schools
- OB/GYN Providers
- Primary Care Association

6. SELF-SUFFICIENCY

Helping families build towards long-term success and stability

Connection Points

- Both departments connect families to services aimed at promoting stability; DHS through workforce training, education, and employment services, IDPH through connecting families to health and nutritional care
- Both departments provide resources to family support providers who assist Iowans with family planning and early childhood and maternal health care
- Both departments administer family planning programs

Summary of Services

Dept	Services	Related Programs
IDPH	<ul style="list-style-type: none"> Administer WIC Administer Title X family planning program Conduct Hawki outreach Connect families to support services including emergency response services and early intervention services Connect Iowans to family planning services including educational resources and reproductive health services Provide support and resources for Family Support Professionals 	<ul style="list-style-type: none"> Family Planning Program Family Support Teacher Education and Compensation Helps Iowa Family Support Network
DHS	<ul style="list-style-type: none"> Administer block grant and cash assistance programs for low-income families Administer state family planning program and family planning benefits through Medicaid Directly and indirectly support the delivery of protective, case management, and basic support services and provider support services Conduct activities to maximize the financial support non-custodial parents provide to children not in their care. 	<ul style="list-style-type: none"> Family Investment Program (TANF) Field Operations Hawki Medicaid Child Support Recovery Refugee Services

<ul style="list-style-type: none"> • Maintain eligibility and enrollment of health coverage programs for low-income families • Provide childcare assistance for low-income families • Provide education and financial assistance for classroom training, job seeking skills and employment search • Provide employment services, case management services, and a wide variety of other social services for refugees 	<ul style="list-style-type: none"> • SNAP Employment and Training
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External Stakeholders

- Child Care Resources and Referral
- Child Health Specialty Clinics
- Community Action Agencies
- Contracted voluntary agencies delivering services to refugees
- Department of Education
- Department of Human Rights
- Early Childhood Iowa
- Hospitals
- Iowa Family Support Network
- Iowa Workforce Development
- Local Boards of Health
- Local Public Health Agencies
- Medical Professional Associations
- OB/GYN providers
- University of Iowa

7. VULNERABLE AND SPECIAL POPULATIONS

Support for specific populations identified as at-risk for economic insecurity or poor health outcomes

Connection Points

- Both departments provide programs and services for aging Iowans
- Both departments provide programs and services for individuals who are uninsured and underinsured
- Both departments provide programs and services individuals who experience homelessness or unstable housing
- Both departments provide programs and services for Iowans with low income
- Both departments provide programs and services for dependent adults and persons with disabilities
- Both departments provide programs and services for refugees
- Both departments are serving individuals affected by health disparities

Summary of Services

Dept	Services	Related Programs
IDPH	<ul style="list-style-type: none"> • Provide a number of programs related to healthy aging and Alzheimer's Disease and Related Dementias (ADRD) • Provide services to populations experiencing health disparities • Provide services to uninsured and underinsured • Serve individuals experiencing homelessness 	<ul style="list-style-type: none"> • Alzheimer's Disease and Related Dementias • Care for Yourself • Diabetes prevention • Iowa Heart Disease and Stroke Prevention
DHS	<ul style="list-style-type: none"> • Provide services for individuals with complex health-related needs • Provide services to refugees • Contract through Medicaid with case management with either MCO or DHS Targeted Case Management for those feed for service 	<ul style="list-style-type: none"> • Program for All Inclusive Care for the Elderly (PACE) • Refugee Services • Targeted Case Management

- | | | |
|--|--|--|
| | <ul style="list-style-type: none"> • Provide capitation for population health management to Integrated Health Homes | |
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External Stakeholders

- Department of Aging
- Emergency Rooms
- Homeless Shelters
- Iowa Veteran's Home
- Local Boards of Health
- Local Public Health Agencies
- Local Primary Care Offices
- Veteran Services

NEXT STEPS AND OPPORTUNITIES FOR ENGAGEMENT

The Connection Points Report is a first step. It identifies promising opportunities for formulating recommendations that strengthen alignment between IDPH and DHS and benefits people living, working, and learning in Iowa. An array of joint IDPH-DHS change teams is using the Connection Points Report as a starting point for “deep dive” discussions of how the two Departments might align their work more closely. Areas of work currently targeted for these discussions include Adult Protective Services, Aging, Behavioral Health, Child Protective Services, Child Care, Early Childhood, Family Support, Food and Nutrition, Health Promotion, and Maternal Health. These discussions will lead to a preliminary change package. Internal IDPH and DHS staff as well as external stakeholders will have opportunities in the Fall of 2021 to review, discuss, and provide feedback before a change package is finalized.

IDPH and DHS are actively seeking input from stakeholders and Iowans to make the alignment assessment collaborative and transparent. Please visit hhsalignment.iowa.gov for the latest updates on the alignment assessment's progress and to stay informed on opportunities to provide feedback. For more information on the alignment assessment process, including milestones, deliverables, and implementation planning, please refer to the [project plan summary](#). And as noted above, while every attempt has been made to make this inventory as comprehensive as possible, due to the broad and fluid nature of the work across public health and human services it is possible that certain programs and services do not appear explicitly in the report. While change team members will have an opportunity to identify any additional programs and services that they feel need to be taken into account in their “deep dive” discussions, if you are concerned that a program or service that needs to be taken into consideration as this alignment assessment effort progresses may be at risk of being omitted, please use the [contact us](#) page of hhsalignment.iowa.gov to let us know.